



Sunshine App User Guide – How to Sign Up (Visitors)

Step 1: Visit sunshinedogs.app. Click on “Sign Up” and register with your name, email, and a password.

The screenshot shows the 'Sign In' screen of the Sunshine App. At the top is the Sunshine Therapy Dogs logo. Below it, the text 'Sign In' is displayed in a large, bold font. Underneath, it says 'Choose a sign-in method below'. There are two main options: a light blue button with the Google logo and the text 'Sign in with Google', and a link 'or sign in with email'. Below these are two input fields: 'Email address' and 'Password'. A link 'Forgot your password?' is located below the password field. At the bottom, there is a dark blue button labeled 'Sign In' and a link 'Don't have an account? Sign Up'.

Step 2: Verify your email. Check your inbox for a verification code, then return to the app and enter it in the code prompt to continue.

The screenshot shows the 'Verify your email' screen of the Sunshine App. At the top is the Sunshine Therapy Dogs logo. Below it, the text 'Verify your email' is displayed in a large, bold font. Underneath, it says 'Enter the verification code sent to your email'. There is a row of six empty input boxes for the code. Below the boxes, it says 'Didn't receive a code? Resend (20)'. At the bottom, there is a dark grey button labeled 'Continue' with a right-pointing arrow.



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Step 3: Select “I would like to visit with a therapy dog”

Please tell us more about yourself.

Select your role



**I would like to visit with
a therapy dog**



**I would like to
volunteer with my dog**

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Step 4: Complete and submit your visitor profile.

I would like to visit with a therapy dog

Phone Number *

(123) 456-7890

I'm interested in setting up a visit for: *

Myself Someone else

Postal Code

Why are you interested in meeting with a therapy dog? *

Tell us about your interest in therapy dog visits...

Pronouns

Select pronouns

Birth year *

e.g., 1990

Where would you like to meet with a therapy dog? *

We prefer public places like parks, libraries, or community centers. Please describe your preferred location(s).

Are there other animals in your home?

Is there someone else who can be present during visits?

Name and relationship (e.g., parent, caregiver, friend)

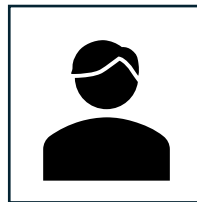
Please let us know any other important information

Any additional information that would be helpful for us to know

I agree to terms of use *

I release Sunshine Therapy Dogs from any liability due to any accident, incident, injury or other adverse impact that may be incurred on a comfort visit. I understand the risks involved with this service and wish to proceed with these comfort visits.

Profile Picture



Submit Profile

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Some Important Things to Note:

Privacy Considerations

- Your postal code, phone number, and email are **private** and used only by the Sunshine admin team.
- The following will be visible to the public: your first name, bio and profile photo.
- All communication takes place through the in-app chat feature.

Setting Up a Visit for Someone Else

You may have a loved one or someone you care for that you think would benefit from a visit from us.

- If so, select “**Someone else**” on your profile and enter their information.
- You’ll remain the main contact person for this individual and will continue to use the app on their behalf.

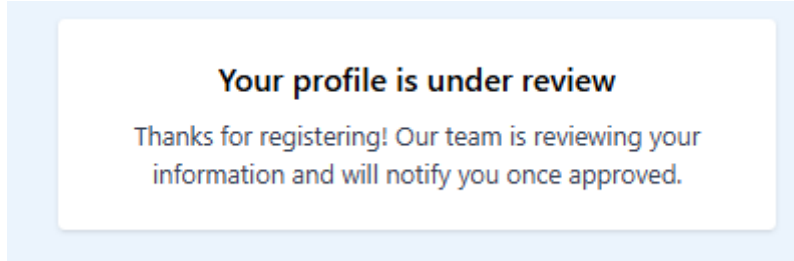
Locations for Individual Visits

- Visits are preferred **in public spaces** such as a park, neighbourhood area, or dog-friendly building.
- Please note your preferred location when completing your profile.
- If you prefer visits at a **private residence**, please state this in your form.
- Residences should be clean and tidy, with no other animals present nearby.
- A **third-party, trusted adult** should attend the initial visit when possible. If this is not possible, you can note it in your form.



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Step 5: That's it! Your profile will be reviewed by the admin team.



Step 6: You will receive an email once your profile has been approved and you can begin exploring the Sunshine app dashboard!



You're In! 🎉

Great news — your profile has been approved by our team!

You can now log in to your dashboard, manage your availability, and connect with individuals seeking therapy dog visits.

[Go to Dashboard](#)